

Fox Wood Forest School

Fox Wood Forest School A Not For Profit - Social Enterprise - Company Number 10469295
102 Factory Lane Roydon Diss IP22 5QW

Terms & Conditions

By booking with Fox Wood you are agreeing to the following terms & conditions.

Bookings and Payments

Places can be booked via our booking system and payment made online at the time of booking.

Cancellation

Every effort is made to ensure that sessions run as advertised. However, Fox Wood Forest School reserves the right to cancel activities due to illness, insufficient numbers, severe inclement weather or unforeseen circumstances. You will be notified if this occurs and will be offered an alternative session, where this is not possible payment may be refunded at the end of the half term.

Weather

Fox Wood will continue to run sessions unless there is an issue with safety - strong winds or thunder and lightning storms close by. For some sessions it will be possible to run the session on an area of the site with few trees. The forest school leader will check the weather forecast and inform attendees if the session has to be cancelled. Please provide contact details.

Illness

Please ensure your child is healthy enough to attend the session as they will be engaged in lots of physical activity. If they have had vomiting or diarrhoea in the past 48 hours please keep them at home. Refunds will not be given in the case of illness. If your child falls ill during the session (where parents are not attending) we will contact the person listed as the child's emergency contact on the medical form and make arrangements for them to be collected.

Clothing

Please bring your child appropriately dressed to every session, see clothing recommendations. If your child arrives inappropriately dressed at a session where a parent or carer is not attending, we reserve the right to refuse to take them into the woods as a matter of health and safety, in this instance no refund would be issued. Your child is likely to get dirty and muddy and could possibly tear their clothes. Fox Wood takes no responsibility for soiled or damaged clothing.

Tools

For health and safety reasons children must not bring their own tools or knives to use at Fox Wood sessions. Tools will be confiscated and returned to the child's parents.

Data Protection

Our handling of all information provided to us during registration will comply with the Data Protection Act 1998. We will not sell or disclose your personal details to any other agencies. We will not contact you other than about other Fox Wood Forest School activities.

Medical Information

Please ensure your child's medical form is kept up to date. Please make sure any necessary medications are available (epi-pens, inhalers) if your child is attending without a parent or carer medications should be sent in a waterproof container with their name clearly marked on it. Please inform us of any behavioural, educational or communication needs your child has. Any information you pass on will be held in strict confidence and will enable us to meet your child's needs more fully.

Photographs

We take photos and videos during sessions. These are for use on our website, promotional leaflets and social media pages. You will be asked to complete a consent form where you can inform us if you do not want your child to be photographed.